

Oakwood, Georgia Saves \$47,000 Using “IT in a Box” to Upgrade IT Infrastructure



 GMA helps city stabilize data backup, disaster recovery and email

Like many municipalities, the City of Oakwood, Ga. struggled with managing its technology and keeping costs associated with it affordable.

Challenge

Oakwood faced challenges with both its data backup solution and its email system. The city needed data backup to ensure information is never lost. And, the availability of the email system was critical for both City Hall and the police department to ensure during an emergency, hardware failure, or disaster, that city officials would be able to communicate with each other and residents via email.

Likewise, residents would not be able to reach city leaders electronically. Email provides a vital critical communication tool for cities.

Resolving and modernizing these technological challenges was likely going to be an expensive undertaking for Oakwood because of the required hardware, software and labor costs. Once the initial investment was made, Oakwood would then have to pay ongoing maintenance and support fees because it did not have IT assistance in house.

 “Sophicity’s reliable data backup service gives me peace of mind.”

– City Manager Stan Brown

 “I have been extremely impressed with the Sophicity’s responsiveness to our needs 24/7.”

– Chief Randall Moon

Solution

To address its technology challenges, Oakwood engaged Georgia Municipal Association (GMA) for “IT in a Box,” which is powered by Sophicity.

“IT in a Box” delivers a complete IT solution for municipal governments. It includes a website, data backup, offsite storage, email, document management, Microsoft Office for desktops, server and desktop management, vendor management and a seven-day a week helpdesk.

Results

Using “IT in a Box,” Oakwood saw tremendous results in just three months. Sophicity helped Oakwood:

- Mitigate the risk of data loss through onsite and offsite server backups
- Ensure a highly available and dependable email system

Oakwood saved \$46,977 (or 54 percent) of the costs that would typically be seen in modernizing a city network. This helped Oakwood stabilize its technology and create a predictable IT budget.



Sophicity is an IT services and consulting company providing technology solutions to city governments and municipal leagues. Among the services Sophicity delivers in “IT in a Box” are a website, data backup, offsite storage, email, document management, Microsoft Office for desktops, server and desktop management, vendor management and a seven-day a week helpdesk. [For more information, visit www.sophicity.com.](http://www.sophicity.com)