

“IT in a Box” Saves Oxford, Georgia \$46,812 in Upgrades to IT Infrastructure



 GMA helps city stabilize data backup, disaster recovery and email

Oxford, Georgia is a tight-knit community located in the heart of the state. City officials, staff, and police work hard to serve the town's 2,134 residents, including a large student population attending Oxford College of Emory University.

Challenge

While Oxford College offers the full technological amenities of a world-class university and Oxford residents enjoy high-speed broadband, the city found its IT services out of date and unstable. Concerned with the stability and security of their email, server hosting and data backup, city officials needed to upgrade and modernize their technology.

However, the potential high cost of upgrading the city's technology prevented Oxford city leaders from moving forward. In their technology assessment, expenses associated with hardware and software upgrades exceeded the city's IT budget.

Solution

Oxford solved these challenges by using the Georgia Municipal Association's "IT in a Box" service. Powered by Sophicity, "IT in a Box" is a complete IT solution for cities and local governments. The service includes a website, data backup, offsite storage, email, document management, Microsoft Office for desktops, server and desktop management, vendor management and a seven-day a week helpdesk.

Results

"IT in a Box" helped Oxford:

- Mitigate the risk of data loss through onsite and offsite server backups
- Ensure a highly available and dependable email system
- Eliminate the need to purchase more servers
- Reduce support fees by several thousand dollars annually

Oxford saved \$46,812 (or 72 percent) of the costs typically spent modernizing a city network of their environment and size. "IT in a Box" helped Oxford stabilize its technology and create a predictable IT budget.



"IT in a Box has helped Oxford streamline our IT issues into one source, one call for multiple needs. They provide elite and dependable customer service staff with 7 days a week coverage."

- City Clerk Luran Willis



Sophicity is an IT services and consulting company providing technology solutions to city governments and municipal leagues. Among the services Sophicity delivers in "IT in a Box" are a website, data backup, offsite storage, email, document management, Microsoft Office for desktops, server and desktop management, vendor management and a seven-day a week helpdesk. [For more information, visit www.sophicity.com.](http://www.sophicity.com)